

Dear Olivia

Thank you for contacting Owen Woodley about the Post Office service in Rugeley.

I'm very sorry that the Rugeley branch has been temporarily closed. Unfortunately, the branch has experienced staffing issues in recent weeks which led to service disruption and the branch having to close for a few days. Posters were on display to advise customers and I'm pleased to confirm that the branch has reopened today.

Unfortunately, when a branch experiences disruption to services, this often happens at short notice. I appreciate that customers are concerned about the situation and I'm very sorry that some of our customers may have had to travel further to access our services during this period.

As mentioned, the branch is now open, and I can assure you that the Area Manager is working closely with the postmaster to maintain services to the community.

Thank you for contacting us and for your kind offer to assist.

Kind regards
Laura



Laura Tarling
External Affairs Manager

Corporate Affairs, Brand &
Communications Team
First Floor, Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ

07715480538